

Product Returns Information

We want to make this process as simple as possible for you, so here it is in five easy steps:

- 1. We will refund or exchange **all pendants and necklaces**.
- 2. This card details the returns process.
- 3. Simply fill in the reverse side of this card, pop it in an envelope with your purchase and return it to us.
- 4. We will follow your instructions and either refund your order or exchange it for you.
- 5. If you have any problems or further questions, please visit our Returns Page or FAQ online or feel free to Contact Us.

For more info, visit the Returns section at www.pendants.com.au/returns_policy.php

If there is a problem with your order, please email us at contact_us@pendants.com.au
Please include your order number, which can be found on your customer confirmation e-mail.

Attn: Returns Dept.
P.O Box 7302, Alexandria, N.S.W, 2015

Product Returns Card
Client Name:
Order No.:
Return Address:
Contact No.:
Item Being Returned:
Reason for Return:
How would you like us to proceed? <input type="checkbox"/> Replace with another of the same product. <input type="checkbox"/> Replace with another product of the same value. <input type="checkbox"/> Refund my order.
Please specify the alternate item name and product number (available online) to replace with:

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